

Department of Developmental Services (DDS) Service Recipients & Family Meetings

March 2019



Who is this meeting for?

People with disabilities and their family members who want to learn about the California Department of Developmental Services' rate study for services provided through Regional Centers.



What is the purpose of this meeting?

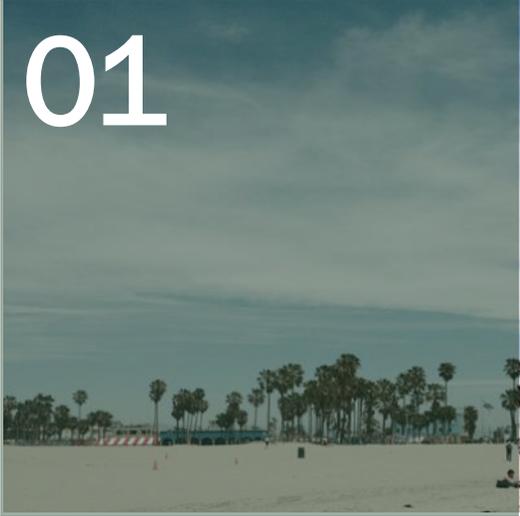
Share information about the rate study

- Answer your questions
- Show you where to find more information
- Hear your thoughts and ideas



AGENDA

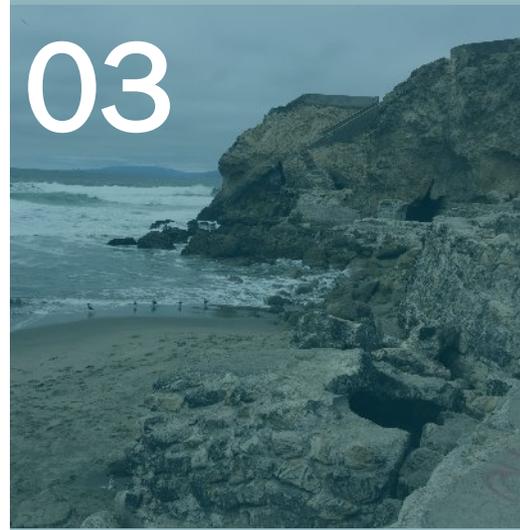
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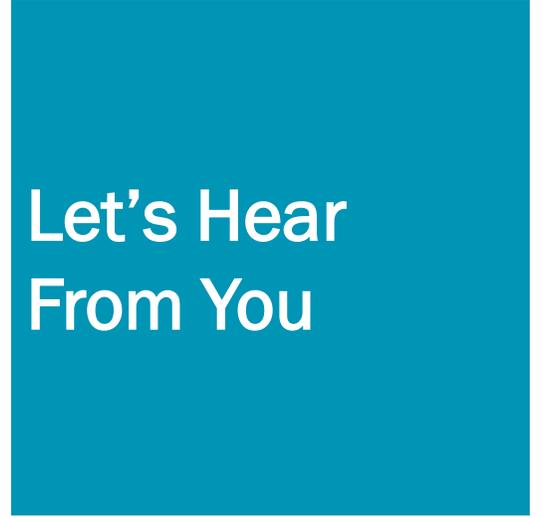
What You Need
to Know



03



Let's Hear
From You



What & Why:
Vendor Rate
Study



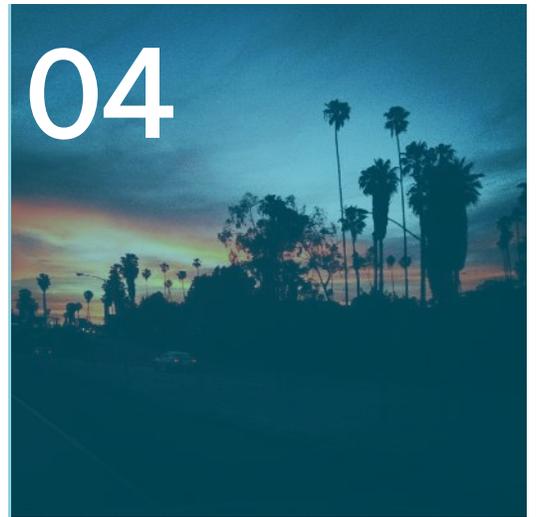
02



What Was
Done



04



Why did DDS undertake a rate study?

- DDS is required to complete a rate study
- The study must address “*the sustainability, quality, and transparency of home and community based services for individuals with developmental disabilities*” *
- DDS hired consultants to complete this study
- DDS also added opportunities for individuals and families to provide input

*ABX2-1 (Chapter 3, Statutes of 2016, Second Extraordinary Session)

https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=201520162AB1

Who is working on this rate study?

- Burns & Associates, Inc.
 - Has developed provider rates in Arizona, Georgia, Hawaii, Maine, Mississippi, New Mexico, Oregon, Rhode Island, Vermont, and Virginia
- Human Services Research Institute
 - Non-profit organization helping to craft community-based, person-driven systems
- Mission Analytics
 - San Francisco-based consulting firm with experience with long-term services and supports

What services are included in the rate study?

Examples include:

- Personal Assistance
- Community-based Day Programs
- Supported Employment
- Residential services
- Behavioral support
- Transportation

About 90% of the money spent are for services included in the rate study

Only services provided by Regional Centers are included

What is a rate?

A rate is the amount of money Regional Centers pay service providers for services, like supported living

There are many ways to pay for services.

Rates might be different depending on what they include, such as:

- Service type
- Staff qualifications
- Service time (part day, full day)
- Location

What is a rate study?



Collected data from many sources



Surveyed providers, service users, and family members



Met regularly with Work/Advisory Groups



Developed rate models & posted for comment



What's important to know?

- Rate models are intended to allow people to use services they used in the past
- Public comment process is open and materials are posted

What's important to know?

The rate models :

- Include statewide minimum wages
- Include benefits for staff (like vacation and insurance)
- Recognize regional differences
- Pay for more training, including cultural sensitivity
- Have bilingual stipends to support people who do not speak English or use sign language



How are the rate models intended to support quality?

Rate models include items such as:

- Supervision for direct support staff
- Training for staff (including cultural sensitivity)
- Consideration of regional differences (like costs for housing)

Where can I look at the rate models?

<http://www.burnshealthpolicy.com/ddsvendorrates/>



The screenshot shows the Burns & Associates, Inc. website. The header includes the company logo, navigation links for Home and Contact Us, a search bar, and a menu with links for About B&A, Services, Clients (highlighted), and Publications. The breadcrumb trail reads 'Home > California DDS Vendor Rate Study'. The main content area features a large 'Clients' heading, a photograph of a meeting, and a section titled 'California DDS Vendor Rate Study' with a 'BACKGROUND' sub-section. A sidebar on the right contains a 'Client' section for California DDS and a 'Featured Projects' section listing 'HCBS Rate Setting for Piedmont Behavioral Health PBH'.

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Clients



California DDS Vendor Rate Study

BACKGROUND

As required by [Welfare and Institutions Code § 4519.8](#), the California Department Developmental Services (DDS) is in the process of studying the reimbursement rates paid for community-based services for individuals with developmental disabilities, and will be submitting a rate study to the Legislature on March 1, 2019.

Client

[California DDS](#)

Featured Projects

[HCBS Rate Setting for Piedmont Behavioral Health PBH](#). B&A (under subcontract to HSRI) has been assisting Piedmont Behavioral Health (PBH) in assessing its expenditures and

Where can I get more information?

<https://www.dds.ca.gov/RateStudy/>



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Rate Study

GENERAL INFORMATION

Pursuant to Welfare and Institutions Code [Section 4519.8](#), the Department of Developmental Services (DDS) is required to submit a rate study addressing the sustainability, quality, and transparency of community-based services for individuals with developmental disabilities to the Legislature by March 1, 2019. To assist with this effort, DDS contracted with health-policy consulting firm Burns & Associates, Inc. to conduct the rate study with DDS oversight. An overview of the rate study including project principles and tasks, as well as information on Burns & Associates, Inc., is available [here](#).

- ▶ RATE STUDY MATERIALS **NEW**
- ▶ CONSUMER & FAMILY SURVEY
- ▶ PROVIDER SURVEY FOR SPECIALIZED THERAPEUTIC SERVICES

How can I provide feedback?

If you have any
comments you can
send them to:

CAsurvey@hsri.org



Any questions or
comments?



Next steps

- Provide comments by 4/5
- Comments will be sent to B&A and DDS

If you would like to review the rate models in more detail go to:

<http://www.burnshealthpolicy.com/ddsvendorrates/>

Then, send your comments to CAsurvey@hsri.org

Thank you

